



One Time Screen Replacement Offer Terms & Conditions:-

- 1. This policy is valid one time only on new purchases of CAUL MOBILE phone sold in India.***
- 2. Customer has to visit nearest CAUL MOBILE ASC within first 180 days from date of Activation/Purchase Bill.***
- 3. Screen replacement in case of Feature phones is termed as LCD replacement only & Customer has to pay all-inclusive service charges of Rs.99 to avail this offer.***
- 4. Screen replacement in case of Smartphones is termed as LCD/TP replacement only & Customer has to pay all-inclusive service charges of Rs.1000/- to avail this offer.***
- 5. Any Breakage/damages, other than screen will not be entertained under this policy & total cost of repairs has to be borne by customer only***
- 6. If the device is beyond 180 days from the date of activation it will not be covered by the policy & standard repair warranty terms will be applicable.***
- 7. No cash refund will be given to the customer only the broken part will be covered under this scheme.***
- 8. Customer has to produce original purchase bill with IMEI no. mentioned to avail this offer.***
- 9. Policy shall not be applicable in case of unauthorized repair, tampering, liquid damage, rough usage.***
- 10. Warranty of products shall continue for remaining warranty period after broken screen replacement.***
- 11. ASC can refuse repairs to avoid legal hassles in case of stolen handsets/ handset involved in crime/fraudulent cases.***
- 12. All disputes will fall under the jurisdiction of the court of New Delhi only.***
- 13. CAUL reserves the right to modify or withdraw the policy at any point without any prior intimation, any objections/claims from third party shall not be entertained in this regards.***

www.caul.in

Our Vision Is to Be Pioneer in The Field of Service Telecom Industry In India By Providing The Completerange Of Superior Quality of Maintenance Services Through The use Of Advanced Technology andExpertise Professionals, Ensuring Early Entry into Emerging Categories and Striving to Excellence. We Believe In High Quality Prompt Services and Achieving Long Lasting Customer Satisfaction.



CAUL